

Top Software, Services, Information Technology, and Related Companies 2020

Rank	Company	Local Employment	Description
1	Paychex	4,900	Integrated management solutions
2	L3Harris Technologies Corp.	3,900	Communication systems and global defense technology
3	Xerox Corp.	3,000	Document systems, software, services, and supplies
4	Carestream Health Inc.	800	Medical and healthcare IT solutions and X-ray film and digital X-ray products
5	Avani Technology Solutions, LLC	728	Custom enterprise solutions
6	Kodak Alaris	600	Photo document imaging and info management
7	Windstream Communications	500	Provider of integrated communication services
8	Datto, Inc.	360	Data protection services
9	eHealth Technologies	300	Clinical information services
10	Bosch Security Systems	275	Facility security systems
	Solu Technology Partners	275	Technology staffing and solution provider
12	Calero-MDSL	200	Communication software provider
13	Crown Castle International	190	Provider of communications infrastructure
14	REDCOM Laboratories Inc.	175	Communication equipment and electronics design and manufacturing
15	Lenel S2	160	OnGuard - open architecture security platform
16	Mindex Technologies Inc.	159	Student management software, document technology and services, custom business applications
17	CloudCheckr Inc.	148	Cloud management platform; software-as-a-service
18	Eagle Productivity Solutions, A Division of NIIT USA Inc.	141	Custom training design, development, and delivery solutions
19	TEKSystems	128	Provider of full-stack technology services that address strategy, implementation, and talent needs
20	CloudSmartz LLC	125	Provides a flexible on-demand platform & software integration services for Communications Service Providers to digitize their business

21	Entre Computer Services Inc.	120	IT managed services, help desk services, app development, network services, consulting, SharePoint services
22	IDI Billing Solutions	119	Billing solutions for the communications industry
	Logical Operations, Inc.	110	Professional training courseware
24	Nimble AMS by Community Brands	110	Nimble AMS platform; provider of cloud-based software
25	BioTel	105	Medical imaging and cardiac safety testing
26	Oracle Corp	100	Database software and technology, cloud engineered systems, and enterprise software products
27	YPC Media	93	Digital marketing agency
28	CoverWallet	90	Small business insurance services company
29	AP Intego	84	Digital insurance platform
30	EagleDream Technologies	83	Custom cloud solutions; web and mobile application development; security governance, risk management and compliance
31	BCC Software Inc.	80	Postal software solutions
	ITX Corp.	80	Web design and development, mobile app development, eCommerce, email marketing
	MediSked LLC	80	Human services software for home care and human service provider agencies
	Pharos Systems	80	Print management software and solutions; hosting; custom development; help desk; dealer support
35	CaterTrax	79	Catering software
	Vuzix Corporation	79	Smart glasses and personal display devices
37	Bio-Optronics Inc.	71	Software for healthcare and clinical research
38	LiveTiles	70	Business communications and assistance services
	SMP	70	Value-based strategic IT Solutions for collaboration, infrastructure, end-user computing, mobility, and security
40	NortonLifeLock	69	Cybersecurity and software services

Sources: Rochester Business Journal Lists 2020; LinkedIn Insights; Gazelle.ai; D&B Hoovers (August 2020); Rochester Democrat and Chronicle; Direct Company Reports